

# CHERRY CREEK WATERWORKS DISTRICT

## FALL 2023 NEWSLETTER

“AT CHERRY CREEK WATERWORKS DISTRICT, WE ARE COMMITTED TO PROVIDING SAFE, HIGH QUALITY WATER SERVICES TO OUR COMMUNITY, WHILE MAINTAINING A STANDARD OF EXCELLENCE IN CUSTOMER SERVICE AND ENVIRONMENTAL CONSERVATION”

### **Payment Options**

- ❖ **Online banking:**
  - Add Cherry Creek Waterworks as a payee.
    - For Quarterly Water Tolls use your account number **only** (ex.10101).
    - **For Parcel Tax, use your account number Plus a P on the end** (ex. 10101P).
- ❖ **Cheques** can be put into our mail slot at the office. Please do NOT put CASH in the mail slot.
- ❖ **Debit/ Cheque/ Cash** in office.
- ❖ **Pay at your bank.**

### **ALERTS by Text Message or Email**

For your safety, we strongly recommend registering for Water Alerts at [www.cherrycreekwater.com](http://www.cherrycreekwater.com) or at the office.

### **Fire Restrictions**

Category 1, 2 and 3 Restrictions have been lifted. For more details, refer to: <https://blog.gov.bc.ca/bcwildfire/open-fire-prohibitions-lifted-in-the-coastal-fire-centre/?bcgovtm=IB-Coastal-FC-Campfire->

### **Does your Water Taste Earthy or Musty?**

Through regular water testing, we can assure you that the water is still very safe to drink and should improve as Lacey Lake levels increase. These issues will also be nullified in the event the new treatment plant is installed. In the meantime, the following items may help:

1. Flush out your hot water tank.
2. Run the Clean Cycle on your washing machine.
3. Install a Charcoal Filter on your main drinking water faucet.

### **Rates for the 2023 Water Tolls as per Bylaw 305.**

Metered Connections (Billed Quarterly)

Type of Connection	Base Rate	Included Cubic Meters	Overage Rate/ Cubic Meter
Single Family	\$135.00	100	\$0.86
Multi Family	\$270.00	200	\$0.86
Farm	\$108.00	165	\$0.86

**Questions about the Water Treatment or Conversion newsletter? Send all questions and comments to email [ccww.info@shaw.ca](mailto:ccww.info@shaw.ca) – We are on track to hold a public presentation in Spring 2024 with all the details from the engineers and architects – stay tuned for more details!**

### **Holiday Hours**

The office will be closed December 22 – January 9, 2024. In the case of a water emergency, call 250-724-2114.

### **You've got Mail!**

Quarter 4 Water Tolls are due December 31, 2023. All payments received during our holiday closure will be processed when the office opens January 9th but will be honored as received by December 31.

### **Overdue Water Tolls??**

Please contact the office ASAP to make payment arrangements. Not doing so could result in having your water shut-off.